

Office Hours – 7:30am – 4:30pm, Monday – Friday

Please visit our website at <http://www.coral Springs.org/> to pay your bill on-line with MasterCard or Visa and also to set up direct debit / ACH services

Welcome to the City of Coral Springs, Florida. We want you to know that we value our customers and our goal is to provide you with superior customer service.

Listed below is some important information regarding your utility billing. Please take a moment to review this information, so you may gain an understanding on how your monthly billing statement is calculated and presented. We hope this information will be helpful to you.

<u>Deposits:</u>	Single Family Home	\$ 100.00
	Sprinkler Meter	\$ 120.00
	Commercial	\$ 120.00
	Multi-Family	\$ 100.00 per unit
	Duplex	\$ 100.00 per unit
	1.5" Meter	\$ 240.00
	2" Meter	\$ 380.00
	3" Meter	\$ 720.00
	4" Meter	\$1,200.00
	6" Meter	\$2,400.00
	8" Meter	\$3,840.00

Deposits are refunded after 12 consecutive timely payments. Payments must be received on or before the due date to be considered on time. Deposits are automatically credited towards your first utility bill after one-year period ends.

There is an administrative fee to open a new account of \$20.00 for each meter. This fee is reflected on your first bill. You are billed on a monthly basis. For example, a single family residence has a minimum charge of \$30.71 plus tax, which consists of the following:

Sewer	\$ 17.78
Water	<u>12.93</u>
Total	\$ <u>30.71</u>

Usage is additional to the minimum and calculated as follows:

Water Rates:

0000 - 4000 gallons	\$1.51 per 1000 gallons
4001 - 8000 gallons	\$2.16 per 1000 gallons
8001 - 12000 gallons	\$2.71 per 1000 gallons
12001 - 20000 gallons	\$3.64 per 1000 gallons
above 20000 gallons	\$5.49 per 1000 gallons

Sewer Rates:

\$2.86 per 1000 gallons

Service Information:

Waste Management:	954-974-7500
FP&L:	954-797-5000
Advanced Cable:	954-753-0100

Here's how much water is used for some common tasks:

Cooking and drinking: 3 gallons

Showering: 5 to 10 gallons per minute

Brushing teeth: leaving the water on can use up to 10 gallons depending upon how long you brush

Taking a bath: with the tub filled, 30 to 50 gallons

Shaving: with the water running, up to 20 gallons

Dishwashing by hand: with the water running, 30 gallons

Automatic dishwasher: 20 gallons

Flushing the toilet: a standard toilet uses 5 to 7 gallons per flush, new reduced gallon toilets use 3 gallons

Laundry: full load in large washing machine uses about 60 gallons, normal wash is 40 to 50 gallons

Lawn watering: the average hose runs 10 gallons per minute. To water a typical home lot uses 4,000 gallons each watering.

Our Public Works/Utilities Division is supplying this information to you.

Please feel free to call us at any time, (954) 345-2160.