



OFFICE OF THE CITY COMMISSION
CITY OF *CORAL SPRINGS* FLORIDA

Dear Residents of Coral Springs:

As City Commissioners, we could not be more proud and honored that our City has won the 2007 Malcolm Baldrige Quality Award, and that we are the first state or local government in the nation to do so.

Coral Springs was one of only four non-profit organizations considered for the award this year in the new non-profit category. To even have received the site visit was an honor, but winning this recognition and being distinguished as one of the best organizations in the nation is a testament to our employees, volunteers and our quality processes.

Be assured that we remain committed to our customers and do not intend to become complacent in light of this award. We will continue to gather feedback from you in a variety of ways and incorporate that into our business and strategic planning process for the better of the whole community.

We also want to take this opportunity to thank our business community who believed enough in their city to donate money to completely cover the costs of the Baldrige site visit in October. They recognized the importance of this endeavor and stepped up to support us at a time when the City was facing property tax reform and significant revenue reductions.

We are proud to serve this great community and look forward to continuing with you on our quality journey.

Sincerely,

Your City Commission