

COVID-19: Coral Springs Residents are Safer at Home

Frequently Asked Questions

What do I need to know?

Coral Springs City Manager, Frank Babinec, issued two new Emergency Orders, 2020-11 and 2020-12 in an effort to prevent the spread of COVID-19. On April 1, Florida Governor Ron DeSantis issued additional Executive Orders for the State of Florida related to “Safer at Home.”

What does this mean?

These “Safer at Home” Orders requires residents to stay home, restricts the use of public rights-of-way and requires closures of businesses that are not absolutely necessary to the public effective immediately. These orders are in effort to limit the potential community spread of COVID-19 by implementing restrictions for the general safety of our residents.

Why were these orders issued?

The COVID-19 situation has moved quickly, and the pandemic is affecting our community in unprecedented ways. The City of Coral Springs is committed to protect the health and well-being of its residents.

What happens if I don't abide by these orders?

Residents not abiding by the orders may be punished by a fine or imprisonment. These orders are legally enforced. Failure to comply with the Emergency Order is a misdemeanor in the second degree per Section 252.50, Florida Statutes.

How are these orders enforced?

The Orders will be enforced through the City's Police Department and Code Compliance personnel.

When do these orders expires?

When there is no longer a threat to the public's health.

What can I do?

- Go to the grocery
- Go to the pharmacy to pick up medications and other healthcare necessities
- Go to medical appointments (check with your doctor or provider first)
- Go to a restaurant for take-out, delivery or drive-thru
- Care or support a family member
- Outdoor recreational activities while practicing social distancing
- Walk your pets and take them to the veterinarian if necessary

What should I not do?

- Go to work unless you are providing essential services as defined by this Order
- Visit friends
- Maintain less than 6 feet of distance from others when you go out
- Visit loved ones in the hospital, nursing home, skilled nursing facility, or other residential care facility

What businesses and services will remain open under the State's Emergency Order?

The following businesses are essential that may remain open subject to required social distancing and sanitation as provided for in Emergency Orders 2020-11 and 2020-12:

- Healthcare providers, including, but not limited to, hospitals, doctors' and dentists' offices, urgent care centers, clinics, rehabilitation facilities, physical therapists (subject to Emergency Order 2020-09), mental health professionals, psychiatrists, therapists, and pharmacies;
- Grocery stores, farmers' markets, farm and produce stands, supermarkets, food banks, convenience stores, and other establishments engaged in the retail sale of canned food, dry goods, fresh fruits and vegetables, pet supply, fresh meats, fish, and poultry, and any other household consumer products (such as cleaning and personal care products). This authorization includes stores that sell groceries and also sell other non-grocery products, and products necessary to maintaining the safety, sanitation, and essential operations of residences;
- Food cultivation, including farming, livestock, and fishing;
- Businesses that provide food, shelter, social services, and other necessities of life for economically disadvantaged or otherwise needy individuals;
- Newspapers, television, radio, and other media services;
- Gas stations; auto-supply, auto-repair, bicycle repair, vehicle rental, vehicle sales.
- Banks, credit unions, consumer and commercial lending services, insurance services, and related financial institutions;
- Hardware and building supply stores;
- Contractors and other tradesmen, appliance repair personnel, exterminators, and other service providers who provide services that are necessary to maintaining the safety, sanitation, and essential operation of residences and other structures;
- Businesses providing mailing and shipping services, including post office boxes;

- Private colleges, trade schools, and technical colleges, but only as needed to facilitate online or distance learning and university, college, or technical college residence halls, to the extent needed to accommodate students who cannot return to their homes;
- Laundromats, dry cleaners, and laundry service providers;
- Take-out and delivery at restaurants and other facilities that prepare and serve food.
- Businesses that supply office products needed for people to work from home;
- Businesses that supply other essential businesses with the support or supplies necessary to operate, and which do not interact with the general public;
- Businesses that ship or deliver groceries, food, goods, or services directly to residences;
- Airlines, taxis, and other private transportation providers providing transportation services via automobile, truck, bus, or train;
- Home-based care for seniors, adults, or children;
- Assisted living facilities, nursing homes, and adult day care centers, and senior residential facilities;
- Professional services, such as legal or accounting services, when necessary to assist in compliance with legally mandated activities;
- Landscape and pool care businesses, including residential landscape and pool care services;
- Childcare facilities providing services that enable employees exempted in this Order to work as permitted subject to all regulations provided for within Emergency Order 2020-10.
- Businesses operating at any airport, seaport, or other government facility, including parks and government offices;
- Pet supply stores;
- Logistics providers, including warehouses, trucking, consolidators, fumigators, and handlers;
- Telecommunications providers, including sales of computer or telecommunications devices and the provision of home telecommunications;
- Provision of propane or natural gas;
- Office space and administrative support necessary to perform any of the above- listed activities;

- Open construction sites, irrespective of the type of building;
- Architectural, engineering, or land surveying services;
- Factories, manufacturing facilities, bottling plants, or other industrial uses;
- Waste management services, including collection and disposal of waste;
- Any business that is interacting with customers solely through electronic or telephonic means, and delivering products via mailing, shipping, or delivery services;
- Marinas, boat launches, docking, fueling, marine supply and other marina services only as set forth in Emergency Order 06-20 as amended from time to time;
- Hotels, motels, other commercial lodging establishments and temporary vacation, subject to all Executive Orders from the Governor and Emergency Orders promulgated by the City.
- Veterinarians and pet boarding facilities;
- Mortuaries, funeral homes, and cemeteries;
- Firearm and ammunition supply stores;
- Businesses providing services to any local, state, or Federal government, including municipalities, pursuant to a contract with such government;
- Title companies and settlement services;
- Cyber security for critical infrastructure as defined by the Department of Homeland Security who cannot work remotely;

How do I report a non-essential business?

Use our [online form](#).

What is the difference between "safer at home" and "social distancing"?

Safer at home is a stricter form of social distancing. There are some differences. Safer at home means:

- Stay home (stay unexposed and do not expose others)
- Only go out for essential services
- Stay six feet or more away from others
- Don't gather in groups

The other concepts from social distancing will continue to apply when you are out shopping or walking or going to the doctor. These include washing hands, using hand sanitizer, disinfecting surfaces, not going out if sick, and staying at least six feet away from others at all times.

Should I stock up on food, necessities like toilet paper, and on medicines?

No. You will continue to be able to purchase these items whenever you need them, as stores selling necessary items like grocery stores, pharmacies, and hardware stores will remain open and are frequently restocking. Please continue to buy normal quantities of these items on the same schedule you normally do. This will ensure that there is enough for everyone.

Can I walk my dog/pet?

Yes. Be sure that you distance yourself at least six feet from other pets and owners.

Can I go to a vet or pet hospital if my pet is sick?

Yes. Please call first to determine if there are any restrictions in place.

What if my plumbing gets stopped up or there is another problem with necessary equipment at my home? How will I access those sorts of services?

Call your plumber or building manager. This Order allows service providers like plumbers, electricians, carpenters, exterminators and building managers to keep working and providing their services to the public. To obtain supplies for a DIY solution, you can also visit hardware stores, which are allowed to stay open under this Order.

What should I do if I'm sick or a family member is sick?

If you are feeling sick, please first call your primary care doctor, a nurse hotline, or an urgent care center before going to the hospital. Check online resources like the [CDC website](#) if you are worried that you or a loved one has the COVID-19 virus. Do not go to the emergency room of a hospital unless you have deemed that you have an actual emergency. Call 911 or go to the emergency room if you are experiencing a medical emergency.

Are car rentals open?

Car Rentals are open and may only operate if rental is done remotely and delivered to customer's home.

Are Houses of Worship considered essential?

Yes, All places of worship shall have their approved maximum capacity reduced to 25%. In addition, each person must be spaced a minimum of six (6) feet from the next closest person. However, people in groups that arrive as a single group may be closer than the six (6) foot distance separation requirement. Places of worship shall also clean and disinfect all seating, door handles, and public areas before allowing any member of the public into the place of worship. Additionally, the place of worship shall comply with all measures advised by the CDC, including limiting gathering to no more than ten (10) people and practicing social distancing.

How do I get more City updates?

- You may text keyword CORALSPRINGS to 888-777 to receive updates directly to your phone.
- Visit the [City website](#) for up to date information
- Follow the City on social media

