FAQs- REOPENING PHASE 1

BUSINESS

1. **What businesses cannot operate as of May 18?** Beaches, movie theaters, casinos and large/sporting events must remain closed.

2. **Can a massage parlor operate?** Yes, a licensed massage therapist may operate. They are considered a personal service.

3. **Are restaurants opened?** Yes, restaurants may operate at 50% indoor capacity. Total indoor and outdoor seating combined occupancy may not exceed existing total maximum occupancy.

4. **Is the mall open?** The mall indicated they plan to open, but we do not have operational hours, please visit [www.coralsprings.org](http://www.coralsprings.org) for updates.

5. **Is City Hall in the Mall open?** Not at this time.

6. **Do I have to wear a mask when at a restaurant?** No, you are not required to have a mask on at a restaurant. However, all waiters and restaurant staff must wear a mask when interacting with the public.

7. **Is the Coral Spring Museum of Art open?** No.

8. **Do I have to wear a mask when getting my hair and nails done?** Yes, residents must wear a facial covering while in a public space.

9. **Do I have to wear a mask while working out?** No, masks are not required while exercising but you social distance (gyms remain closed).

10. **The governor stated that gyms can open. Why hasn’t Coral Springs announced?** Under Broward County Executive Order 20-10, commercial gyms cannot operate. Counties must adopt state orders.

11. **Can a yoga studio operate?** No, they are considered a gym. Under Broward County Executive Order 20-10, commercial gyms cannot operate.

12. **Can a personal trainer operate? Aren’t they considered a personal service?** No, personal services under Broward EO 20-10 refers only to those personal services allowed to operate under the Governor’s Emergency Order 20-120: Barbers; Restricted Barbers; Cosmetologists; Nail
Specialists; Facial Specialists; Full Specialists; Hair Braiders; Hair Wrappers; and Body Wrappers. 
Personal trainers are not included in the scope of the Governor's EO 20-120.


PARKS

1. Are basketball courts open? No, basketball, tennis and volleyball courts remain closed.
2. Are the city pools open? The Aquatic Complex is open for short course lanes only starting Monday, May 18. Pre-registration is required. Mullins & Cypress pools remain closed.
3. How do I register to use a lane? You may register by visiting www.coralsprings.org/recreation
4. Is the Tennis Center open? Yes, the tennis center is available for singles tennis only. You must call 954-344-1840 to register.
5. Is the dog park open? The dog park will be opening Monday, May 18, with restrictions: Only 10 people are allowed in the park at a time, persons who do not reside in the same household must remain 6-feet apart and use is in 30 minute intervals (if there is a wait to enter).
6. Are restrooms open in the parks? Yes, restrooms are open to the public. Visitors must wear a mask when entering restroom.
7. Are summer camps canceled? Yes, after careful consideration and to prevent the spread of coronavirus, the City of Coral Springs has cancelled all city-run summer camps and programming for 2020, including Kamp Kool, and summer programming for the Tennis Center and the Aquatic Complex.

City Services

1. Is City Hall open to the public? At this time City Hall remains closed to the public.
2. Can I pay my water bill at City Hall? City Hall remains closed, you may pay your water bill online. www.coralsprings.org/waterbilling
3. Can I file for a permit? You may file for a permit online. www.coralsprings.org/building
4. Is the city hosting a food distribution event next Tuesday? Throughout the month of May, yes. For updates, please visit our website under the local resources tab. www.coralsprings.org