

FAQs- REOPENING PHASE 1

BUSINESS

1. **What businesses cannot operate as of May 18?** Beaches, movie theaters, casinos and large/sporting events must remain closed.
2. **Can a massage parlor operate?** Yes, a licensed massage therapist may operate. They are considered a personal service.
3. **Are restaurants opened?** Yes, restaurants may operate at 50% indoor capacity. Total indoor and outdoor seating combined occupancy may not exceed existing total maximum occupancy.
1. **Is the mall open?** The mall indicated they plan to open, but we do not have operational hours, please visit www.coralsprings.org for updates.
4. **Is City Hall in the Mall open?** Not at this time.
5. **Do I have to wear a mask when at a restaurant?** No, you are not required to have a mask on at a restaurant. However, all waiters and restaurant staff must wear a mask when interacting with the public.
6. **Is the Coral Spring Museum of Art open?** No.
7. **Do I have to wear a mask when getting my hair and nails done?** Yes, residents must wear a facial covering while in a public space.
8. **Do I have to wear a mask while working out?** No, masks are not required while exercising but you social distance (gyms remain closed).
9. **The governor stated that gyms can open. Why hasn't Coral Springs announced?** Under Broward County Executive Order 20-10, commercial gyms cannot operate. Counties must adopt state orders.
10. **Can a yoga studio operate?** No, they are considered a gym. Under Broward County Executive Order 20-10, commercial gyms cannot operate.
11. **Can a personal trainer operate? Aren't they considered a personal service?** No, personal services under Broward EO 20-10 refers only to those personal services allowed to operate under the Governor's Emergency Order 20-120: Barbers; Restricted Barbers; Cosmetologists; Nail

Specialists; Facial Specialists; Full Specialists; Hair Braiders; Hair Wrappers; and Body Wrappers. Personal trainers are not included in the scope of the Governor's EO 20-120.

12. Can a tattoo parlor operate? Not under Broward County Emergency Order 20-10.

PARKS

- 1. Are basketball courts open?** No, basketball, tennis and volleyball courts remain closed.
- 2. Are the city pools open?** The Aquatic Complex is open for short course lanes only starting Monday, May 18. Pre-registration is required. Mullins & Cypress pools remain closed.
- 3. How do I register to use a lane?** You may register by visiting www.coralsprings.org/recreation
- 4. Is the Tennis Center open?** Yes, the tennis center is available for singles tennis only. You must call 954-344-1840 to register.
- 5. Is the dog park open?** The dog park will be opening Monday, May 18, with restrictions: Only 10 people are allowed in the park at a time, persons who do not reside in the same household must remain 6-feet apart and use is in 30 minute intervals (if there is a wait to enter).
- 6. Are restrooms open in the parks?** Yes, restrooms are open to the public. Visitors must wear a mask when entering restroom.
- 7. Are summer camps canceled?** Yes, after careful consideration and to prevent the spread of coronavirus, the City of Coral Springs has cancelled all city-run summer camps and programming for 2020, including Kamp Kool, and summer programming for the Tennis Center and the Aquatic Complex.

City Services

- 1. Is City Hall open to the public?** At this time City Hall remains closed to the public.
- 2. Can I pay my water bill at City Hall?** City Hall remains closed, you may pay your water bill online. www.coralsprings.org/waterbilling
- 3. Can I file for a permit?** You may file for a permit online. www.coralsprings.org/building
- 4. Is the city hosting a food distribution event next Tuesday?** Throughout the month of May, yes. For updates, please visit our website under the local resources tab. www.coralsprings.org

